1. Compare search engines, directories, and Metasearch engines.

2. Considering time and place as a framework, classify IT communication technologies and provide a real world example for each one.

3. Describe “Workflow Systems” and their major activities?

4. What are the advantages of e-learning? Explain them.

5. What are software agents?

6. What is Internet? What is W.W.W? Name the applications that Internet supports.

7. How does a company uses the Internet, Intranet and extranet?

8. What are the Web-Browsing-Assisting Agents?

9. As you can see a comparison between traditional supply chain management and collaborative networks is shown in figure 4.5 of the textbook. Describe it and compare their advantages and disadvantages against each other.

10. What is a portal? Name the seven types of portals and describe corporate portal framework and its functions according to the related figure in the textbook.

11. Explain advantages and disadvantages of telecommuting for both actor employers and employees.
12. What is a groupware? Choose two of the most common groupware products and explain them.