1. What are TPSs? Explain them in one paragraph.
2. Name major characteristics of Functional Information Systems and explain them briefly.
3. Draw a table and try to compare “batch processing” and “online processing” by means of attributes that are placed there by yourself.
4. What is “management information system” (MIS) and write down types of such information system.
5. What is the purpose of “Virtual Close” and “Expense Management Automation”? Describe them.
6. Name types of reports and write down major goal of each type.
7. Try to Explain Figure 7.3 located at page 217 of official book.
8. Name 5 items of specific forms of financial control and explain each one briefly.
9. What does the picture below express, try to explain it in a couple of paragraphs.
10. Explain the benefits of applying web-based and new technologies to product lifecycle management (PLC).

11. What are the similarities and differences between “material requirement planning” and “manufacturing resource planning”? Try to compare them in a couple of paragraphs.

12. Explain vendor-managed inventory (VMI) and name the category in which VIM is placed.

13. Name the human resource maintenance and development activities that are supported by IT and explain each one of them.

14. Describe the concepts below briefly in a couple of sentences.
   a. Financial value chain management (FVCM)
   b. Channel systems
   c. Sales automation soft wares
   d. Employee relationship management (ERM)
   e. Process-centric integration